Cayman Islands Government

False Information:
Helping Family, Friends and Colleagues

False or misleading information can reach us through social media posts, messages, screenshots, websites, images, videos or voice notes. It is often passed on by people we know and trust.

Someone may share something because they believe it is accurate, want to help others or have not had an opportunity to check it. Convincing content can mislead anyone.

If someone you know has received, believed or shared suspicious information, your response can help them check it, prevent further sharing and take action if they have been affected.

Check it together

Help the person find where the information originally came from. Check the date, context and whether reliable sources with direct knowledge support the claim. Finding the original publisher does not, by itself, prove that the information is accurate.

If content claims to come from a person or organisation, independently find their official website or established channels. Do not use links, telephone numbers or email addresses supplied in suspicious content to verify it.

For an announcement or instruction attributed to the Cayman Islands Government, type gov.ky into your browser and look for confirmation from the relevant Government entity. If you cannot find it, contact the entity using details published on its official website.

Being unable to verify information does not automatically mean it is false. It means you should avoid treating it as confirmed while you check.

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Correct without criticising

Focus on the information rather than the person who shared it. Explain what you checked and what you found and show them the supporting source.

You could say: *"I checked this because I wasn't sure. Here's what I found on the organisation's website."*

Where practical, start with a private conversation. Avoid embarrassing the person or arguing about their intentions. A calm, respectful approach keeps the focus on checking the claim and deciding what to do next.

Stop it from spreading further

Avoid forwarding or reposting suspicious content to a wider audience—even to ask whether others think it is genuine. Check with a relevant organisation or trusted source directly instead.

If the information is confirmed to be false or misleading, encourage the person to correct or remove their post and let anyone they sent it to know what was wrong. Share a link to accurate information where available.

If it remains unverified, explain that clearly rather than labelling it false. Encourage them to stop sharing it as fact while it is being checked.

Keep screenshots or messages privately if they may be needed to report a suspected scam.

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Help them take the next step

If the person has only received or shared suspicious content, helping them check it and correct any misleading information may be enough. If they have already acted, help them respond based on what happened:

- Made a payment or shared banking or card details? Help them contact their financial institution immediately using a trusted number and report the suspected fraud to RCIPS.
- Entered or shared a password? Help them change it through the genuine website or app, including on other accounts using the same password.
- Clicked a suspicious link? Encourage them to close the page and avoid entering information or downloading anything.
- Downloaded or installed something suspicious? Help them seek technical support to check their device.
- If it involves a work account or device, contact the organisation's IT or security team promptly. Call 9-1-1 in an emergency.

Visit GOV.KY/report-a-scam for guidance on reporting suspected scam posts and adverts.

Check before you share

Take a moment to check information together, correct inaccuracies respectfully and help the person access support if needed.